# EXTERNAL SERVICES SCRUTINY COMMITTEE - SAFER HILLINGDON PARTNERSHIP PERFORMANCE MONITORING

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Appendix 1 - Safer Hillingdon Partnership Plan 2017/18

### **REASON FOR ITEM**

To enable the Committee to comment on performance to date towards the objectives in the 2017/18 Safer Hillingdon Partnership Plan.

#### **OPTIONS AVAILABLE TO THE COMMITTEE**

The Committee is asked to note the contents of the report and ask questions in order to clarify matters of concern in the Borough.

#### SUGGESTED COMMITTEE ACTIVITY

Members to scrutinise performance of the Safer Hillingdon Partnership Plan 2017/18 from April to September (quarters one to two). Quarter 3 data has been included where available.

#### **BACKGROUND PAPERS**

None.

## APPENDIX 1 - Safer Hillingdon Partnership Plan 2017/18

|   | PRIORITY THEME 1 – REDUCE BURGLARY |                     |     |     |                              |  |  |  |  |  |  |
|---|------------------------------------|---------------------|-----|-----|------------------------------|--|--|--|--|--|--|
| Objective   | 2017/18<br>Target                  | 2016/17<br>baseline | Q1  | Q2  | Q3                           | Activity   |  |  |  |  |  |
| Reduce residential<br>burglary by 1% per<br>annum for the next three<br>years     | 1664                               | 1681                | 329 | 429 | Data not<br>yet<br>available | Autumn Nights Partnership plan implemented                             |  |  |  |  |  |
| Reduce non-residential<br>burglary by 1% per<br>annum for the next three<br>years | 724                                | 731                 | 131 | 108 | Data not<br>yet<br>available | Review of business watches across borough re non residential burglary. |  |  |  |  |  |

|   | PRIORITY THEME 2 – REDUCE VIOLENCE |                     |     |     |                              |  |  |  |  |  |  |
|---|------------------------------------|---------------------|-----|-----|------------------------------|--|--|--|--|--|--|
| Target  | 2017/18<br>Target                  | 2016/17<br>baseline | Q1  | Q2  | Q3                           | Activity   |  |  |  |  |  |
| Reduce violence with<br>injury by 5% per annum<br>for next three years    | 2337                               | 2460                | 648 | 578 | Data not<br>yet<br>available | A renewed focus on stop and search (in one month up by 87% which resulted in a quoted  |  |  |  |  |  |
| Reduce robbery by 5% per annum for next three years                       | 444                                | 467                 | 126 | 104 | Data not<br>yet<br>available | Partnership weapons sweeps conducted<br>School talks delivered<br>Introduction of Safe Havens 'Citi-Safe' across vulnerable areas of the borough |  |  |  |  |  |
| Reduce knife crime with<br>injury by 5% each year<br>for next three years | 99                                 | 104                 | 33  | 31  | Data not<br>yet<br>available | Integrated Offender Management Unit focusing on robbery offenders and violent offenders  |  |  |  |  |  |

| Reduce the number of<br>Violence Against the<br>Person and Possession<br>With Intent offences<br>recorded against young<br>people receiving a<br>criminal justice disposal<br>by 5% against the 15/16<br>baseline figures (33<br>PWIT ) and (134 VAP) | 5% | 33 PWIT<br>and 134<br>VAP | 0<br>PWIT<br>and<br>18<br>VAP | 5<br>PWIT<br>and<br>21<br>VAP | 4 PWIT<br>and 10<br>VAP | <ol> <li>The Project, known as Axis, has introduced itself to a range of partners including the police (gangs team, schools officers and safer neighbourhood teams), schools, residential units and social care teams as part of their effort to collate and map data on young people known to be involved in or at risk of Serious Youth Violence (SYV), youth knife crime (under 25s) and the associated offence of Possession With Intent to supply (PWIT) and CSE (both victims and perpetrators). A system has been developed to map the data to identify patterns and trends.</li> <li>To date 229 young people at risk have been identified as at risk. Many are already known to social care, the youth offending service or early intervention services. Any information received by Axis is passed on to the Lead Professional already working with the young person and their family to improve risk assessments and intervention planning.</li> <li>The Axis Project undertakes an Early Help Assessment on those young people are accompanied to services by the Axis worker until such time as they appear to be engaged in the interventions being delivered and this engagement seems likely to be maintained.</li> <li>Data mapping has been used to both inform complex strategy meetings focused on a number of youths where there are concerns, eg CSE, and to trigger complex strategy meetings. These meetings focus both on the needs of the individual young people and the identification of appropriate disruptive activity.</li> <li>Axis produces a monthly bulletin for all key stakeholders to share key themes from the data mapping and information on significant local incidents pertaining to PWIT, Serious youth violence and CSE risks. This maintains an awareness amongst partners and supports continued sharing of data.</li> </ol> |
|---|----|---------------------------|-------------------------------|-------------------------------|-------------------------|--|
|---|----|---------------------------|-------------------------------|-------------------------------|-------------------------|--|

| Target  | 2017/18<br>Target | 2016/17<br>baseline | Q1                      | Q2   | Q3                           | Activity   |
|---|-------------------|---------------------|-------------------------|--|------------------------------|--|
| Reduce Police ASB<br>incidents by 5% per<br>annum for the next three<br>years.    | 8821              | 9285                | 2230                    | 2446   | Data not<br>yet<br>available | <ul> <li>Increase in Criminal Behaviour Orders (CBO's) issued - 8 in total which is the highest number issued within London.</li> <li>Increased use in ASB closures on properties which attract ASB.</li> <li>Use of dispersal powers, CBO's and closure notices regarding problematic premises.</li> <li>Enhanced working between Local Policing Teams and Adult Vulnerability Licensing ASB (AVLA) team.</li> <li>Planned: joint licensing and gambling commission days of action.</li> <li>Increased licensing inspections to prevent night time economy ASB.</li> </ul>  |
| Reduce LBH ASB<br>incidents by 5% each<br>year for the next three<br>years        | 7568              | 7966                | 1828                    | 1827   | Data not<br>yet<br>available | The ASB & Environment Team continues to work with its partner agencies with targeted operations on fly-tipping and fly-posting. With waste carrier operations to be rolled out on a monthly basis and the increased use of mobile CCTV to capture evidence in support of prosecutions. A cyber investigations capability is to be set up within the ASB team to further enhance evidence gathering tools and to improve hor spot mapping, trend analysis and ward profiling.<br>We continue to work with our colleagues in housing managing a range of ASB issues within our own housing stock through joint visits/interviews and the issuing of NOSP/NODs to tenants who breach their tenancy conditions. Improved joint working and information sharing is being achieved through regular meetings and combined operations and this approach will continue into the next quarter.               |
| 75% of those referred to<br>CR MARAC have their<br>vulnerability score<br>reduced | 75%               | No<br>baseline      | have bee<br>clients (10 | <sup>1</sup> Jan 2018,<br>n closed, w<br>00%) re-ass<br>/er vulnerat | ith all 13<br>sessed         | <ol> <li>The post of CR MARAC Co-ordinator has been filled (vacant since September 2016). Monthly meetings held since October 2017, with the following outputs;</li> <li>* MARAC has accepted 16 new referrals (2 referrals were sign-posted to the DA MARAC);</li> <li>* Dealt with a total of 23 cases;</li> <li>* Up to 24<sup>th</sup> Jan 2018, 13 cases have been closed, with all 13 clients (100%) reassessed with a lower vulnerability score.</li> <li>Other outputs include reviewing Terms of Reference, updating membership, referral and the process for case management. Referrals from agencies other than the Police have increased, including Adult Social Care, Council Anti Social Behaviour Team, Victim Support, housing providers, the London Ambulance Service, and London Fire Service. Work continues to raise the profile of the MARAC to increase referrals</li> </ol> |

| To increase public<br>confidence in the local<br>police by 5% by 31st<br>March 2019  | 60% | 57%            | 62%   | 63%  | Data not<br>yet<br>available  | Enhanced DWO availability<br>A new post of Community Safety Engagement Officer has been created and filled.<br>Engagement Plan has been developed. Local community events for this financial<br>year include:<br>a. Uxbridge South, Yiewsely and West Drayton - June 2017;<br>b. Supporting older victims of crime - December 2017; and<br>c. Yeading partnership event - Jan 2018.<br>Further events planned up to March 2019.  |
|--|-----|----------------|---|--|---|--|
| As a minimum, 60% of<br>programme participants<br>will report an increase in<br>local awareness and<br>confidence to report<br>hate crime to the police.<br>60% of programme<br>participants feel that<br>there are positive<br>relationships between<br>people of different<br>backgrounds. (Source -<br>LBH programme pre and<br>post evaluation -<br>reported annually) | 60% | No<br>baseline | the first set<br>* 55% of s<br>having an<br>hate crime<br>* 37% rep<br>'very conf<br>confident'<br>* 74% of s<br>having an<br>extremisn<br>* 52% rep<br>'very conf<br>confident'<br>about extr<br>Post-ques<br>completed<br>of entire p<br>run over 1 | oorted feelin<br>ident' or 'ex<br>to report ha<br>students ide<br>understand<br>n; and<br>oorted feelin<br>ident' or 'ex<br>to report co | bllows:<br>entified as<br>ding of<br>ag either<br>tremely<br>ate crime;<br>entified as<br>ding of<br>ag either<br>tremely<br>oncerns<br>will be<br>ine impact<br>which will | <ol> <li>A new post of Prevent Engagement Worker has been created and filled.</li> <li>Planning meetings have now been held with six local secondary schools to plan<br/>the programme of activity with 6th form students.</li> <li>Quilliam Foundation and Global Academy hosted the first session on 12th Jan<br/>2018. The session was attended by 38 students from four schools (Global<br/>Academy, Harefield Academy, Vyners and Harlington). Pre-questionnaires<br/>asked students a number of questions, including their understanding of hate<br/>crime, their likelihood to report it, their understanding of extremism and how<br/>confident they are to report it. A post questionnaire is planned to assess the<br/>impact of the programme.</li> <li>Schools inter faith workshop was held at Swakeleys School for years 7-11.<br/>Introducing dialogue on inter faith matters. Seven local secondary schools were<br/>represented and 42 students took part. Two further sessions are scheduled for<br/>this academic year.</li> <li>A meeting was held with local faith leaders to review inter faith activity in the<br/>borough and plan for future activity and events to be delivered in 2018. A further<br/>meeting is taking place in February 2018 to finalise 2018/19 activities and local<br/>priorities for faith communities</li> </ol> |
| 15% of Drug<br>Intervention Programme<br>(DIP) clients will not<br>have been arrested and<br>charged with drug<br>possession and/or<br>supply within 6 months<br>from the date of<br>engagement with the<br>DIP service. This will be  | 15% | N/A            | cohort o<br>engaged<br>not been<br>with a dru<br>supply v<br>date of  | randomly s<br>f 25 clients<br>d with DIP, 9<br>arrested an<br>ug possessi<br>vithin 6 mor<br>engagements<br>e: Hillingdon                | who fully<br>96% had<br>Id charged<br>ion and/or<br>hths from<br>nt (Data   | <ul> <li>a) Total number of service users that were referred to DIP via the criminal justice route = 258 (<i>Data Source: CJITDETv2</i>)</li> <li>b) Total number of new service users who engaged in treatment via the criminal justice route = 93 (<i>Data Source: NTDMS</i>)</li> <li>c) Total number of service users that 'retained in treatment' = 70% (65 clients out of 93) (<i>Data Source: NTDMS</i>)</li> <li>d) Total number of services users 'successfully discharged' (i.e. treatment completed) = 18% (17/93)</li> <li>e) Below is a breakdown of Q2 successful completions for Hillingdon DIP compared to the national average:</li> </ul>  |

| measured annually in<br>February (2018 and<br>2019). Source will be<br>Police database checks<br>on a cohort of 25 DIP<br>clients. |  | Successful Co        | mpletions (DOMES Quarte | er 2: 2017/2018) |
|--|--|----------------------|-------------------------|------------------|
|  |  | Substance            | Hillingdon              | National Average |
|  |  | Opiate               | 6.6%                    | 4.5%             |
|  |  | Non-Opiate           | 45.8%                   | 37.4%            |
|  |  | Alcohol              | 60%                     | 40.9%            |
|  |  | Alcohol & Non-Opiate | 39.3%                   | 33.9%            |

#### PRIORITY THEME 4 – PREVENT AND TACKLE DOMESTIC ABUSE / VIOLENCE AGAINST WOMEN AND GIRLS

| Target   | 2017/18<br>Target | 2016/17<br>baseline | Q1  | Q2                                 | Q3  | Activity   |
|--|-------------------|---------------------|-----|------------------------------------|---|--|
| To reduce repeat victims<br>of Domestic Abuse by<br>5% by 31st March 2019<br>(LCPF Target)                                     | 5%                | 1319                | 359 | 277                                | 373   | There has been increased activity around the use of Clare's Law with 11 applications made and actioned, with one not made.<br>There has been 4 DVPNs sought and approved with 4 served.<br>There has been 3 DVPOs approved and 2 rejected.<br>Police continue to work on OP Dauntless subjects and with the PINS release activity.<br>The perpetrator sub group has completed a scoping exercise around the formulation and creation of a MATAC (Multi Agency Tasking and Co-ordination). This has now been approved by the Domestic Abuse Steering Executive and work will commence in Q4 to bring this together.<br>Work is ongoing with the Met Custody Directorate to encourage officers to consider seeking authority for cozart (drug) testing on DA suspects arrested. (We are not able to introduce a blanket test authority as it is in breach of policy and legislation around the subject.) |
| MARAC - Increase<br>number of cases per<br>10,000 population from<br>18 to Safelives<br>recommended rate of 40<br>over 3 years | 25 per<br>10000   | 18 per<br>10000     | 21  | 23                                 | Data not<br>yet<br>available                    | <ul> <li>A new post of Independent Chair of the MARAC Steering Group has been created.</li> <li>The Steering Group has been sitting monthly since September 2017.</li> <li>a) Referral rates and volume per 10,000 has increased by 50%, more closely matching recommended levels.</li> <li>b) Full Safelives review completed and action plan results.</li> <li>c) Hillingdon IDVA's have adapted their risk assessment to match DASH.</li> <li>d) Processes for operational MARAC meetings have been refreshed, including: new</li> </ul>  |
| MARAC - To increase<br>number of repeat cases<br>heard from 14% to the<br>Safelives<br>recommendation of 28%<br>over 3 years   | 19%               | 14%                 | 12% | 13%                                | Data not<br>yet<br>available                    | <ul> <li>referral form; action tracking tightened to include deadlines and accountability ensuring that contact with GP is considered and documented; victim consent documented.</li> <li>e) Attendance at Steering Group expanded to include route in for Education, Probation, and GP Safeguarding Lead.</li> </ul>  |
| Launch a refreshed 3<br>year domestic abuse<br>strategy for Hillingdon.  | Jun-17            | N/A                 |     | Draft<br>report in<br>progres<br>s | Final<br>report<br>submitted<br>for<br>approval | <ul> <li>a) Development of a new governance and partnership structure (with accompanying terms of reference), which reports to the strategic Safer Hillingdon Partnership.</li> <li>b) Re-focus of the DA Executive, supported by 5 operational sub-groups (each with Operating Principles and work programmes).</li> <li>c) Introduction of a training programme to enhance the knowledge of the borough's front line professionals and their managers.</li> <li>d) A draft VAWG strategy (accompanied by a plan with Year 1, 2 and 3</li> </ul>  |

|  |        |                    |           | <ul> <li>deliverables) has been developed and consulted on, awaiting final sign-off.</li> <li>e) A comprehensive audit of local domestic abuse services has commenced with a mapping event on 27 and 28<sup>th</sup> September 2017 with local, regional and national organisations, an interactive session with victims of domestic abuse focussing on services, one-to-one meetings with specific service managers and organisations, a survey monkey questionnaire and a series of workshops looking at referral pathways. This process has identified service gaps, with the primary priority to introduce a 'one front door' for all domestic abuse referrals. This is currently being developed</li> </ul> |
|--|--------|--------------------|-----------|--|
| Hold a White Ribbon<br>Day event in Hillingdon | Nov-17 | Held in<br>2016/17 | Completed | White Ribbon Campaign 2017 was launched on 22 November 2017. It was followed<br>up with 3 other events including an Engagement & Listening Event with DA Survivors<br>(Nov 25th), a Community Engagement & Listening Event (Nov 28th) and a<br>Professionals' Training Event (Nov 29th). In excess of 450 people from statutory and<br>non statutory sectors attended these events, which was supported by SHP partners;<br>speakers and attendees. The achievement of objectives and feedback from these<br>events' attendees is exceptional.   |